

British Paints

PERFORMANCE WARRANTY

7 Years Performance Warranty
Expa7 Advanced Exterior Emulsion



5 Years Performance Warranty
Expa Cool Premium Exterior Emulsion
Sheer Class Luxury Interior Emulsion



3 Years Performance Warranty
Shingar Max Super Exterior Emulsion • Shingar Exterior Emulsion • Satin Max Rich Interior Emulsion
• Glamour Premium Acrylic Emulsion • Pearl Lustre Interior Wall Finish • Glo Hi - Gloss Enamel
• Satin Enamel



WARRANTY TERMS AND CONDITIONS

Our warranties apply specifically to the range of products which are listed above and also identified by mention on the containers.

The warranty covers failure of paint directly attributable to deficiencies in manufacturing. However, warranty will not be applicable if the failure is on account of the following reasons:-

- Improper application and / or surface preparation (not in accordance with directions for use on the containers/technical literatures)
- Application on surfaces other than what the paint is specified for
- Failure due to defects in the painted structure including seepage, dampness, vegetative growth such as algae or fungus
- Due to efflorescence, cracks, salt peter, action, salt leeching, shade fading or shade variations
- Natural calamities, vandalism, acts of God, normal wear and tear, abuse or negligence on the part of painter/contractor/customer
- Improper storage / handling of paint containers and / or usage of additives / chemicals / thinners not recommended by the company
- If applied in coastal or high rainfall regions such as Kerala, Goa, Mumbai etc. since vegetative growth, fading and chalking does occur with all paint types despite usage of high quality raw materials

The company's liability will progressively reduce over the warranty period, as set out in the table below:-

WARRANTY TIME FRAME

Year	1	2	3	4	5	6	7
7 year	100%	90%	80%	60%	40%	30%	20%
5 year	100%	80%	60%	40%	20%	N.A	N.A
3 year	100%	60%	20%	N.A	N.A	N.A	N.A

OTHER TERMS

- This warranty is limited to the extent of Berger Paints India Ltd (British Paints Division) giving material to make good the affected areas only. It shall not cover any consequential losses if any
- The company may at its own discretion appoint its representatives to inspect and validate the complaints
- There are no warranties expressed or implied under law, which extend beyond the warranty specified herein. Also the warranties are non-assignable and non-transferable
- Paints failure will be defined as flaking and peeling of the dry paint film cause as a result of one layer separating from the dry paint film layer beneath or from the substrate
- Warranty will only be applicable if all information are fully and correctly provided, along with proof of purchase in the form of dealer's invoice pertaining to the specific purchase i.e. brand/shade/quantity

All disputes are subject to exclusive jurisdiction of the courts at New Delhi.



TOLL FREE  **1800-111-300**

www.britishpaints.in